

West Bengal Real Estate Regulatory Authority
Calcutta Greens Commercial Complex (1st Floor)
1050/2, Survey Park, Kolkata- 700 075

Complaint No.WBRERA/COM 000945

Joydeep Mondal Complainant

Vs.

Simoco Systems Infrastructure Solutions Limited..... Respondent

Sl. Number and date of order	Order and signature of the Officer	Note of action taken on order
03 19.02.2026	<p>Complainant is present in the hearing through online mode.</p> <p>Smt. Laxmi Biswas (email:- laxmi.biswas@simoco.net) is present today's hearing on behalf of the Respondent Company through online mode by filing hazira through email.</p> <p>Respondent stated that out of Rs. 3,20,762/- paid by the Complainant, they could refund the Complainant Rs. 2,00,000/- only and the remaining amount could not be paid due to financial crunches. They prayed for some more time for the same.</p> <p>The Complainant stated that he has received payment of total amount of Rs. 1,00,000/- only in installments form the respondent.</p> <p>Heard both the parties in detail.</p> <p>After hearing both the parties, the Authority is giving the following direction:-</p> <p>A. The Respondent shall send through notarized Affidavit regarding the payment already made by them to the Complainant along with all the supporting documents and shall also mention the timeline regarding the refund of the balance principal amount along with interest and send the same in original to the Authority serving copy to the Complainant within 7(seven) days from the date of receiving the order of the Authority through email.</p> <p>B. Complainant is directed to send through notarized Affidavit regarding the payment already made to him by the Respondent along with all the supporting documents and send the same in original to the Authority serving copy to the respondent within 7(seven) days form the date of</p>	

receiving the order of the Authority through email .

Fix **after 6 (six) weeks** for further hearing and order.



(JAYANTA KR. BASU)

Chairperson

West Bengal Real Estate Regulatory Authority



(BHOLANATH DAS)

Member

West Bengal Real Estate Regulatory Authority



(TAPAS MUKHOPADHYAY)

Member

West Bengal Real Estate Regulatory Authority